



Capitol Region Council of Governments

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Melody A. Currey, *Chairman*
Lyle Wray, *Executive Director*

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NOTICE OF CROCOG MUNICIPAL SERVICES COMMITTEE MEETING

DATE: Tuesday, January 20, 2008
TIME: 12:00 p.m.
PLACE: CROCOG
241 Main Street, Hartford
Large Conference Room

AGENDA

1. Adoption of Minutes: **December 16, 2008**
2. **CONTINUOUS IMPROVEMENT IN MUNICIPAL GOVERNMENT – LEAN PRINCIPLES TO INCREASE REVENUE AND DECREASE COSTS**
Harry Kentworthy, Quality and Productivity Improvement Center, LLC
Mr. Kentworthy will be describing his Lean Principles approach to public sector services. His specialty is to find short term, focused projects to save money and increase citizen services and satisfaction. Clients include the City of Hartford.
3. **PROJECT STATUS REPORTS** (CROCOPA Training Program/Regional Training Center Update, Regional Performance Incentive Program, Job Order Contracting, Purchasing)
4. Municipal Information Sharing and Other Business
5. Adjournment

THE CROCOG MUNICIPAL SERVICES COMMITTEE MEETINGS ARE OPEN TO ALL PERSONS INTERESTED IN THE TOPICS UNDER DISCUSSION. PLEASE FEEL FREE TO SHARE THIS AGENDA WITH OTHER MUNICIPAL STAFF.