



## Interval Data Request – Service Agreement

UI and World Energy Solutions (the "Requestor") agree as follows:

### 1. Definitions

The United Illuminating Company ("UI"); State of Connecticut, Department of Public Utility Control ("DPUC").

### 2. UI as the Provider of interval data

- a. The Requestor acknowledges that the UI is providing interval data AS IS, without warranty of any kind. UI does not warrant that any readings will match the meter readings used for billing purposes. To the extent permitted by law, UI EXPRESSLY DISCLAIMS ALL WARRANTIES, express or implied, including but not limited to the implied warranties of merchantability and fitness for a particular purpose.
- b. TO THE EXTENT PERMITTED BY LAW, UI SHALL NOT BE LIABLE FOR ANY CLAIMS FOR INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, REGARDLESS OF WHETHER ANY SUCH CLAIM IS BASED IN CONTRACT, NEGLIGENCE, TORT, STRICT LIABILITY, OR ANY OTHER LEGAL THEORY.
- c. If applicable, UI will provide such information to the Requestor, in an electronic format readable by commercially available software within seven (7) business days following the receipt of this signed contract and any required signed customer release form per section (3) below. The data will be transmitted electronically to a Requestor-supplied e-mail address, or by regular mail to a Requestor-supplied mailing address.
- d. UI will, subject to operational and system concern, use good faith efforts to repair its equipment or troubleshoot any known problems that would prevent UI from providing such information within the time frame specified above. Neither party will be liable for delay or nonperformance caused by circumstances beyond its control, including but not limited to telemetry failure.

### 3. The Customer's Energy Readings treated as Confidential Material

UI agrees to treat the customer's Energy Readings as confidential material, and shall not use or disclose any such information without the Customer's consent, except as necessary in the performance of this Agreement. If the Requestor is not the customer of record for the designated facilities, **the customer authorization section of this form requires the customer's signature.**

### 4. Payments

The Requestor will pay to UI **a fee plus any applicable taxes** to fulfill the request. Such fees will be invoiced to the Requestor, on their next monthly bill issued by UI after the service has been provided. UI's applicable standard Terms and Conditions or its Terms and Conditions for Electric Suppliers, Aggregators, and Authorized Third parties, as approved by the DPUC apply. Specifically, late payment fees will apply in accordance with UI's standard Terms and Conditions.

**The** fee and service under this Agreement may be subject to review by the DPUC, and in the future the DPUC may modify the fee or the service provided herein.

### 5. Terms and Conditions

- a. This Agreement is effective from the date signed by both parties and terminates upon UI's delivery of the above reference Energy Readings to the Customer per Section (2) above.
- b. The Requestor may designate additional information, subject to the terms of this agreement. If not covered by this agreement, an additional agreement must be signed.
- c. If fulfillment of this request is done monthly, or on some other periodic basis, the Requestor agrees to provide at least 30 days prior notice in writing to UI before termination of this Agreement.

### 6. Required Information

The Requestor must provide the information requested to enable the Company to fulfill the request.

**TO AVOID DELAY IN COMPLETION OF REQUEST FILL IN ALL REQUIRED INFORMATION.\***

**\*Service Options – select one:**

- One Time Requests:**             Historical Interval Data Request: One year of data commencing with the current billing period and to include the prior 11 months. Charge is per metering point.
- Custom Interval Data Request: Billing at per hour charge, with a minimum of one hour, includes interval data requests that are more than one year of data, hard copy reports or graphs, or requests to manipulate the data. Also includes multiple site requests and may be charged to research multiple site accounts as to the load profile status of those accounts.
- Subscription Requests:**         Monthly Interval Data: Commencing on the next billing period after the request is received. Electronic file is emailed to requestor. Terms: 24 consecutive months.
- Web Presentment (15 minute monthly): Data uploaded monthly to web site, requestor can access via user id and password. Terms: 24 consecutive months.
- Web Presentment (hourly/daily) – Data uploaded day after for those phone accessed or CellNet accessed meters. Customer is responsible for phone line charges and maintenance. Terms: 24 consecutive months.

**Customer Information and Authorization:**

\*Customer Name: \_\_\_\_\_

\*Customer Address: \_\_\_\_\_

\*Contact Person: \_\_\_\_\_

\*Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

\*Customer Account Number(s):  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please release the option selected above to the requestor.

\*Customer Signature: \_\_\_\_\_

**Requestor Information:**

\*Requestor Name: World Energy Solutions

\*Contact Person: Matthew Tremblay

\*Phone Number: 508.459.8117

\*Email Address: mtremblay@worldenergy.com

**Billing Information:**

The customer, supplier, or third party can be specified for billing. Customer charges will show as a miscellaneous charge on their monthly electric bill. The signature is agreement to pay the billed charges and an understanding of the terms and conditions of this agreement.

\*Signature: World Energy Solutions

\*Billing Company  
Name: World Energy Solutions

\*Account  
Number: \_\_\_\_\_

\*Address: 446 Main Street  
Worcester, MA 01608

*Return Completed Agreement to United Illuminating  
Fax: 203-499-3286 or pdf to energytracer@uinet.com*



**State of Connecticut  
 Department of Public Utility Control (DPUC)  
Customer Historical Usage Information Release Form\*  
 (For Use by Connecticut Licensed Suppliers and Registered Aggregators)**

**Customers that want to allow release of distribution company (CL&P or UI) historical usage information to an electric supplier or aggregator must complete this form. Prior to requesting customer data from a distribution company, a supplier or aggregator must obtain this release and MUST KEEP IT ON FILE.**

**Historical Usage Information Release**

-----Please Print-----

**LICENSED ELECTRIC SUPPLIER or REGISTERED AGGREGATOR INFORMATION:**

Electric Supplier/Aggregator Name: World Energy Solutions, Inc.

Electric Supplier/Aggregator Address: 446 Main Street  
Worcester, MA 01608

Electric Supplier/Aggregator Contact Name: Matthew Tremblay

Contact Telephone Number: (508) 459-8117

I hereby authorize my distribution company, CL&P or UI, to release monthly historical usage information to the supplier/aggregator named above.

I hereby authorize my distribution company, CL&P or UI, to release capacity data ("ICAP tags") to the supplier/aggregator named above.

This Release Form expires: \_\_\_\_\_

**OR**  This Release Form has NO expiration date

This release form is valid for all accounts **OR**  This release form is valid only for the accounts listed below or attached

**CUSTOMER CONTACT INFORMATION (Please Print)**

Account Name on electric bill: \_\_\_\_\_

Account identifier: \_\_\_\_\_ (UI = POD ID, CL&P = Account number) **OR**  See Attached List

Customer telephone number: \_\_\_\_\_ Customer email: \_\_\_\_\_

**Customer Name (print):** \_\_\_\_\_ **Title:** \_\_\_\_\_

**Customer Signature** \_\_\_\_\_

**Date** \_\_\_\_\_

**\*This form may be copied, e-mailed, faxed or downloaded for use from the DPUC's website.  
 (A Spanish version of this form is also available.)**

The electric generation portion of your electric service is open to competitive licensed suppliers in Connecticut for customers of The Connecticut Light and Power Company (CL&P) and The United Illuminating Company (UI) as of January 1, 2000. This means that these licensed suppliers can supply your electric energy/ generation and you can choose your electric supplier.

State law, Section 16-245o of the Connecticut General Statutes, provides that customer historical usage information that can be used for marketing purposes shall not be released by a distribution company to any electric supplier unless the customer signs a release form. The law also requires the Department of Public Utility Control (DPUC) to make the Release Form available to the general public. It is available by calling the DPUC at 1-800-382-4586 or on the DPUC website at: <http://www.state.ct.us/dpuc/> (the link for the form is located at the upper left of the DPUC homepage-Historical Usage Information Release Form).

**QUESTIONS? Call the State of Connecticut DPUC at 1-800-382-4586**